

## **Processing Withdrawals and Cancellations**

**Important!** Before withdrawing or canceling a student, check to see if they are a student athlete. If they are a student athlete, refer to Diane Wallace for processing.

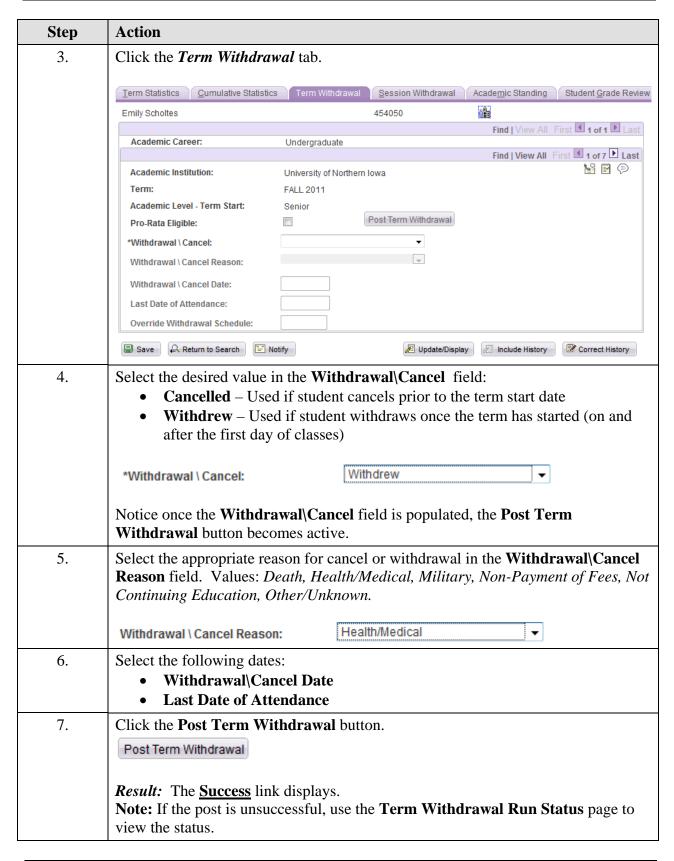
**Purpose:** withdrawals or cancellations can be entered for a term or session on a student-by-student basis through the **Student Records Term Withdrawal** process. When you withdraw or cancel a student from a term, the process performs a series of session withdrawals or cancellations to complete the term withdrawal or cancellation. A student cannot be cancelled from a session, and therefore a term, in which grades have been posted. The system prevents this with an error message and does so because enrollments for cancelled terms and sessions are always excluded from the transcript. Withdrawals can be processed when grades are present, however the classes with grades will be excluded from the process. A warning message appears when you select the withdrawal code for a session or term where grades are present.

The following instructions describe how to withdraw a student from a term.

Step	Action
1.	Navigating to the Term Withdrawal page. Select: Main Menu > Records and Enrollment > Student Term Information > Term History
	Favorites   Main Menu > Records and Enrollment > Student Term Information > Term History
	Term History
	Enter any information you have and click Search. Leave fields blank for a list of all values.
	Find an Existing Value
	Maximum number of rows to return (up to 300): 300
	ID: begins with 💌
	Campus ID: begins with   National ID: begins with
	National ID: begins with   Last Name: begins with
	Last Name: begins with ▼  First Name: begins with ▼
	☐ Include History ☐ Correct History ☐ Case Sensitive
	Search Clear Basic Search Save Search Criteria
2.	Enter the desired search criteria. Check the <b>Include History</b> box. Click the <b>Search</b> button.
	<b>Result:</b> The <b>Term History</b> page displays, with the <i>Term Statistics</i> tab showing.

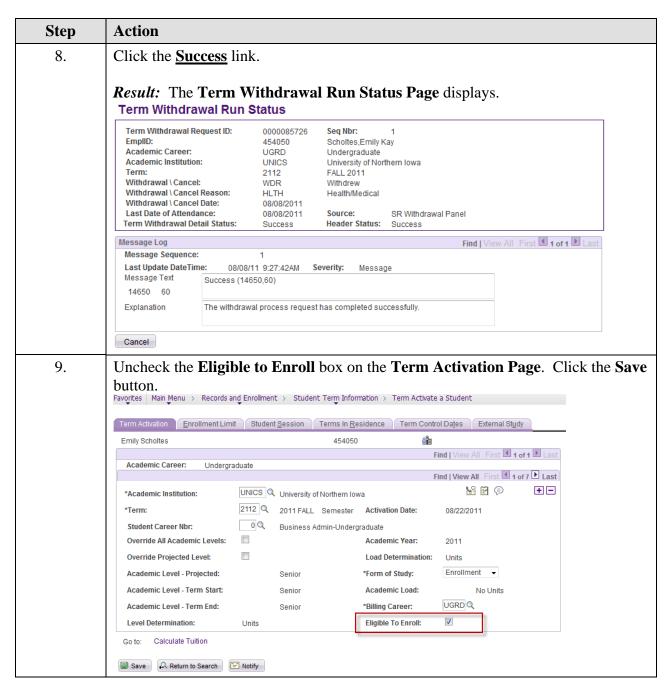
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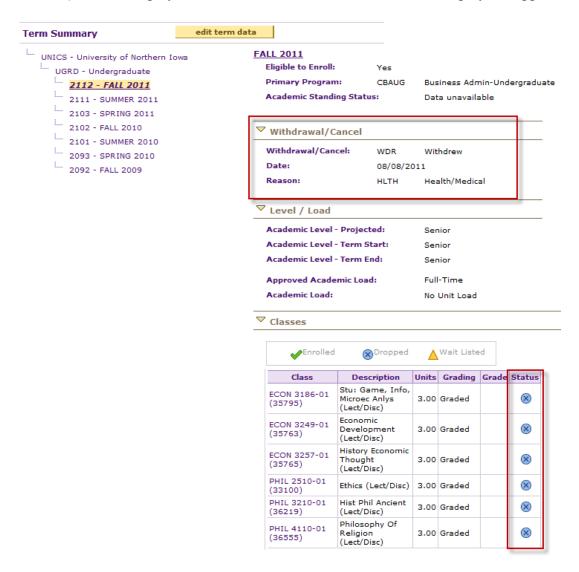




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**Viewing Term Summary** – In **Student Services Center**, on the *Academics* tab, the *Term Summary* section displays the withdrawal information and classes display "Dropped" status.



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