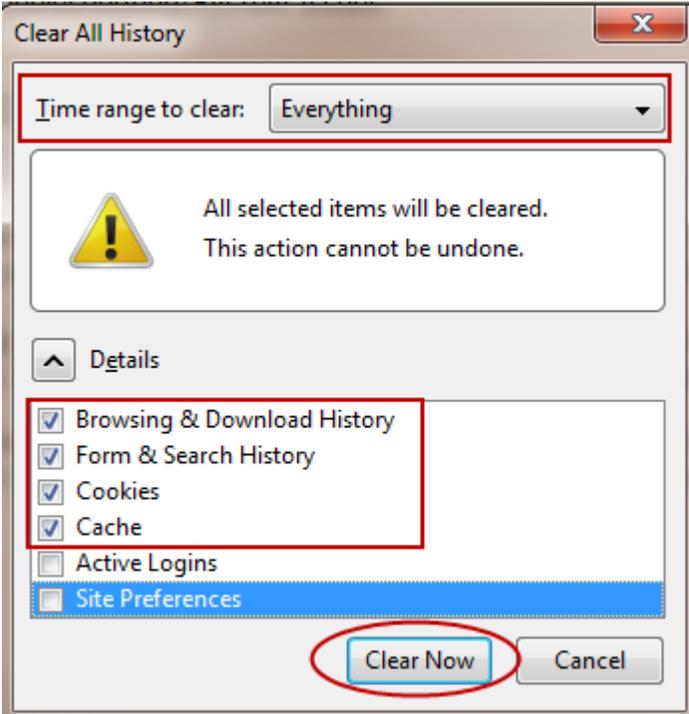
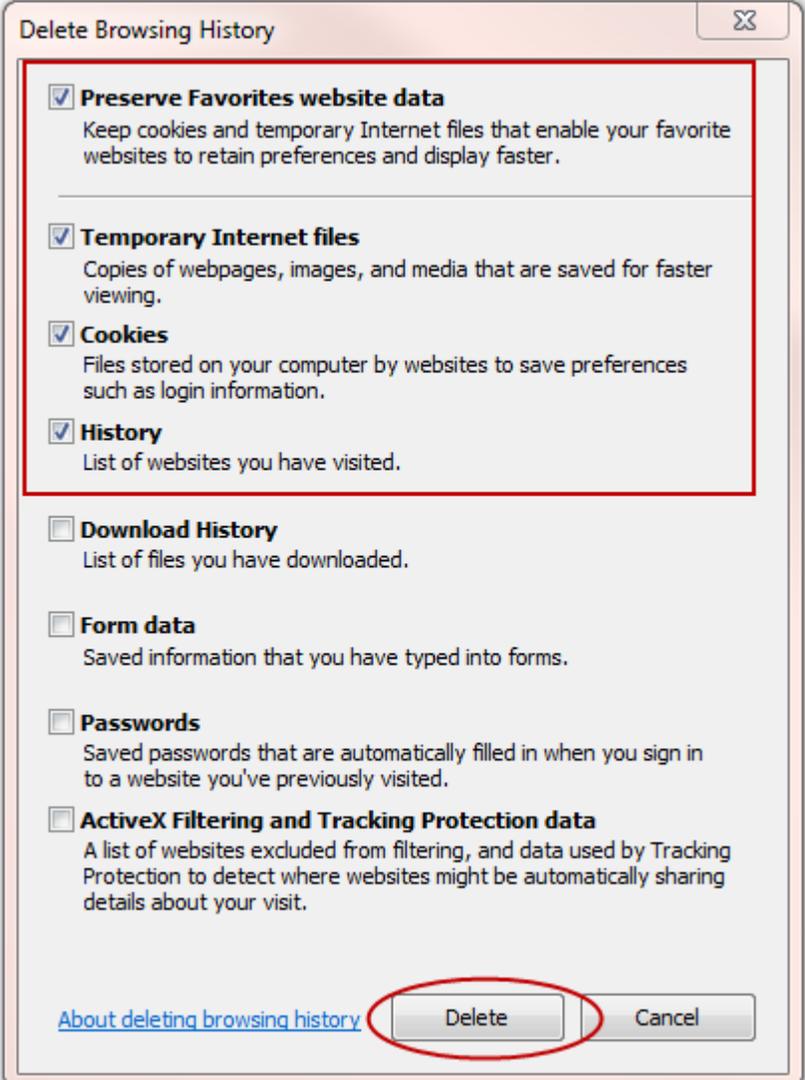
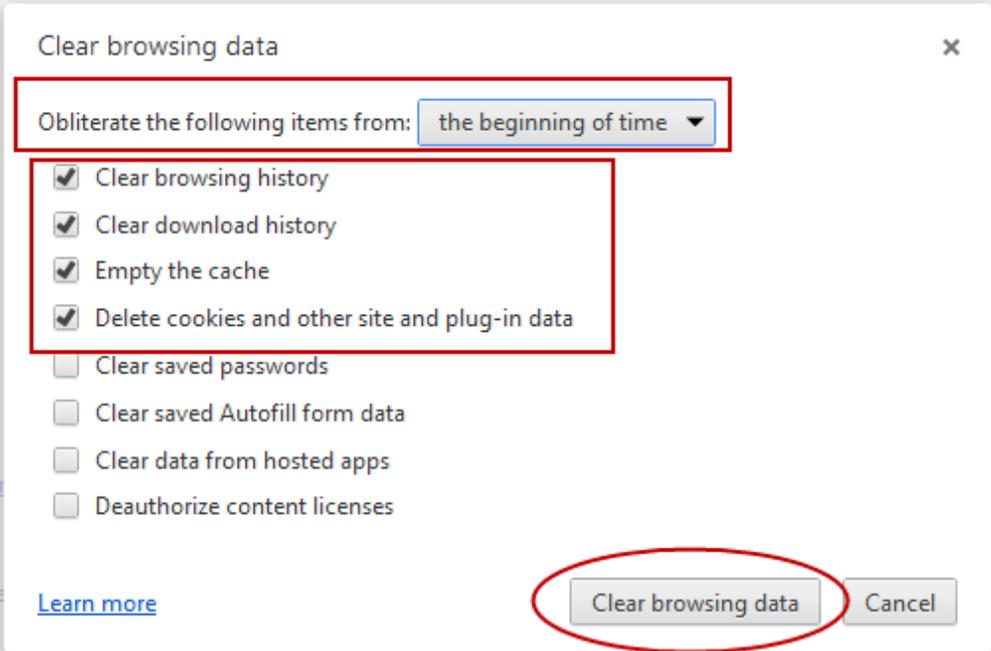


How to Clear Cache

Purpose: When you use the Internet to access Web pages, files, images and other downloaded content, your Web browser caches, or stores, information on your computer. Sometimes this creates access issues and this information must be cleared to resolve the issue.

Browser	Action
Mozilla Firefox	<ul style="list-style-type: none"> • Press the SHIFT+CONTROL+DELETE keys on your keyboard at the same time OR From the <i>Tools</i> menu at the top of the browser window, select Clear Recent History. <i>Note:</i> If you don't have the top navigation menu, use the Firefox icon  in the upper left corner • Select Everything in the <i>Time range to clear</i> • Select Browsing & Download History, Form & Search History, Cookies, and Cache in the <i>Details</i> section • Click the Clear Now button 

Browser	Action
<p>Internet Explorer</p>	<ul style="list-style-type: none"> • Press the SHIFT+CONTROL+DELETE keys on your keyboard at the same time OR From the <i>Tools</i> menu at the top of the browser window, select Delete Browsing History. <i>Note:</i> If you don't have the top navigation menu, use the Tools drop-down menu in the upper right corner • Select the first four items • Click the Delete button 

Browser	Action
<p>Chrome</p>	<ul style="list-style-type: none"> • Press the SHIFT+CONTROL+DELETE keys on your keyboard at the same time OR • Click the settings icon  select Tools, Clear Browsing Data • Select the first four items • Click the Clear browsing data button 
<p>Safari</p>	<ul style="list-style-type: none"> • For MAC - From the Safari menu, select Empty Cache or Reset Safari. • For Windows – From the Edit menu, select Empty Cache. <p>Note: You may enable the Develop menu to clear the cache if you don't want to clear your history by:</p> <ul style="list-style-type: none"> - From your Safari menu bar select Safari > Preferences then select the <i>Advanced</i> tab. - Select: Show Develop menu in menu bar - From the menu bar click Develop > Empty Cache

Tip: Information about clearing cache in earlier versions of Internet Explorer, Mozilla Firefox, Google Chrome, and Safari can be located here: <http://www.wikihow.com/Clear-Your-Browser's-Cache>